

Arthur Wang MD , Mishawaka IN

- Family Practice
- July 2004, moving from hospital owned practice
- Starting Solo Family Practice
- Looking for EMR and Practice Management

Shopping for A EMR, my experience

- Look at ratings
- Talk to vendors
- SITE VISIT
- See it in action !!!
- What sold me on the Allscripts solution was the site visit.
- How does the office operate?
- Talk to the docs and the staff.

What do you want to accomplish with an EMR?

- Improve office efficiency
- Improve medical record availability with staff and from home
- Save time, calling in prescriptions
- Save time, filling out lab requisitions
- Save time, filling out xray requisitions
- Save time, filling out referral forms
- Decrease patient hold times

My Practice 2009

- Family Practice
- Geriatrics
- Waived lab
- Bone Density testing
- Allergy testing
- About 2500 patients
- 20-30 patients/d
- Total 2.0 FTE's !



How can I have less FTE's ?

- Automate as much as possible - refills, orders, labs
- Short Lists of commonly used meds and exams
- Minutes of customization saves hours of time.
- Know coding and some billing
- Hire quality more than quantity.
- Lab interface and faxed results

My Allscripts Solution

- Allscripts Professional Electronic Health Record 8.2
- Allscripts Healthmatics Ntierprise 2007 (PM)
- 2 Tablet Computers for Physician and Nurse
- 1 Desktop for check out
- 1 Dell Power Edge 2900 Server, tape backup
- APC battery back up, Wireless access point

My typical office visit

- Front desk person checks patient in and scans in insurance card if needed
- Nurse sees patient is here on her computer, brings patient back , does vitals and brief history then sends me the chart
- I get notification that patient is here immediately, see patient, enter history by typing or template, do ROS, PE (often use template), enter diagnosis

- Enter orders, prescriptions, referrals , patient information, return visit.
- These documents are all sent to the front desk or directly to the pharmacy. They are legible and can be reprinted if lost by the patient.
- I enter the office visit code.
- Patient pays the copay and schedules follow up
- No paper superbill !

Tips for a successful EMR implementation

- **Prepare** for go live day, I abstracted charts myself
- Schedule light for 1st few weeks
- **Customize** your common prescriptions and orders